

Payment Policy

Customer service is important to us. We want your online payment experience to be fast, friendly and most importantly secure. Our online payment site is operated by Surfing South Australia on Surfing Australia.

Privacy Policy

Surfing South Australia is dedicated to keeping your details private. Any information, we collect in relation to you, is kept strictly secured. We use this information to identify your entries, orders, and to provide you with further information about surfing, Surfing South Australia and its affiliates.

Surfing Australia may use cookies to allow you to login to your account, maintain a shopping cart and to purchase items in your shopping cart. Cookies sent to your computer from Australia only last while you're browsing our website. We do not store persistent cookies on your computer. Cookies also allow us to give you a more personalized shopping experience by displaying products that interest you throughout our product pages, thus providing you with a more friendly, interesting and enjoyable shopping experience.

Please see our Policy Documents for a full version of [Surfing Australia's Privacy Policy](#).

Security Policy

When purchasing from Surfing South Australia your financial details are passed through our secure server using the latest 128-bit SSL (secure sockets layer) encryption technology and it is again encrypted using encryption algorithm which is at least 64-bit. 128-bit SSL encryption is approximated to take at least one trillion, trillion years to break.

If you have any questions regarding our privacy policy, please contact customer support on info@surfingaustralia.com

Pricing Policy

Surfing South Australia pricing of entry fees, memberships and course registrations is carefully monitored by our staff to provide our members and participants with the cheapest possible participation cost. All of our prices are in Australian dollars (AUD) and include GST (Goods and services tax) as of 1st July 2000.

Shipping Policy

After ordering online, you will receive an email confirmation containing your order details. We will normally confirm receipt of your order within a few minutes of ordering. We will attempt to send your goods via Australia Post within 4 business days from receipt of payment; however if goods are temporarily unavailable delivery will take a little longer. Should goods be on backorder you will be notified accordingly.

All international orders are processed in AUD and freight averages 5-14 business days.

If you wish to query a delivery please contact us at info@surfingaustralia.com

Refund Policy

As a general rule, entry fees into competitions and courses are not refundable. In some extenuating circumstances (such as injury) Surfing South Australia will endeavour to fill the vacated competition/course position and provide a credit for future entries. If payment is taken for a competition/course that is already full Surfing South Australia will provide a full refund.

Disclaimer

Although as mentioned we will take all care and make all effort to keep your information private however, we will not be held legally responsible for any breach as the information may be divulged to other parties which has been obtained by methods which are beyond our reasonable control.

No export restrictions are applicable to Surfing Australia's online payment site as no goods are supplied or delivered. If you have any further questions about privacy, security or pricing, please contact us by sending an email t